



**COMFORT  
SECURITIES**

### INVESTORS COMPLAINTS DATA

**Format for Investors Complaints Data to be displayed by Registered Merchant Bankers on their respective websites (For each category, separately as well as collectively)**

**Data for every month ending – February, 2025**

SN	Received from	Pending as At the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time <sup>^</sup> (in days)
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL	NIL
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL	NIL
3	Stock Exchanges (if relevant)	NIL	NIL	NIL	NIL	NIL	NIL
4	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL	NIL
	<b>Grand Total</b>	<b>NIL</b>	<b>NIL</b>	<b>NIL</b>	<b>NIL</b>	<b>NIL</b>	<b>NIL</b>

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

\* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

### **Trend of monthly disposal of complaints (For 10 months on rolling basis)-**

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	May, 2024	NIL	NIL	NIL	NIL
2	June, 2024	NIL	NIL	NIL	NIL
3	July, 2024	NIL	NIL	NIL	NIL
4	August, 2024	NIL	1	1	NIL
5	September 2024	NIL	NIL	NIL	NIL
6	October, 2024	NIL	NIL	NIL	NIL
7	November, 2024	NIL	NIL	NIL	NIL
8	December, 2024	NIL	NIL	NIL	NIL
9	January, 2025	NIL	NIL	NIL	NIL
10	February, 2025	NIL	NIL	NIL	NIL
	<b>Grand Total</b>	<b>NIL</b>	<b>1</b>	<b>1</b>	<b>NIL</b>

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

\* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

## COMFORT SECURITIES LIMITED

CIN : U67120MH2002PLC136562

Registered Office :- A-301, Hetal Arch, S.V. Road,  
Opp. Natraj Market, Malad (West), Mumbai - 400064

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**Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)-**

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	NIL	NIL	NIL	NIL
2	2022	NIL	NIL	NIL	NIL
3	2023	NIL	NIL	NIL	NIL
4	2024	NIL	1	1	NIL
5	2025	NIL	NIL	NIL	NIL
	<b>Grand Total</b>	<b>NIL</b>	<b>1</b>	<b>1</b>	<b>NIL</b>

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

\* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

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